

How to conduct a body treatment consultation (Cooltech / Clatuu)

Step	What to	Note
1. Greet the client/patient	Welcome your client with a smile	Carefully prepare a consultation form on a clip board
2. Ask client to fill out the consultation form	Ask client to sit down in the waiting room or a consult room, give client a consultation form to fill out Offer refreshment	Have water or tea ready for client
3. Assess the form and identify contraindications and client concerns	Check if client has completed the form Quickly assess the form to see if client has any contraindications	
4. Sit down with client and confirm contraindications and areas of concerns again	Sit down with a client on same eye level Verbally confirm again that client has/ has not have contraindications according to consultation form Confirm client's areas of concern	
5. Explain how the treatment works and confirm the areas to be treated	Explain to client how the treatment works, what to expect during the treatment and establish realistic expectations (end result). Confirm the areas to be treated again Ask client to undress if needed and physically assess the area by pinching etc Explain how many cups/treatments are needed for optimal result	Skinfold calipers needed to measure fat

<p>6. If goes ahead, take a pre-treatment pictures</p> <p>If it does not ahead, give client brochure with price information, bid farewell</p>	<p>Ask client to undress if needed and take a full set of baseline photographs.</p>	<p>Ensure you are taking photos from the height of the treatment area</p>
<p>7. Start the treatment</p>	<p>Conduct your treatment as per treatment protocol</p>	<p>Treatment manual needed</p>