



<b>Front Office</b>	Thank you for calling [Practice Name], this is [Your Name]. How may I assist you today?
<b>Patient</b>	Hi, I'm interested in learning more about your hair restoration services or KeraFactor®.
<b>Front Office</b>	Absolutely—I'd be happy to help. May I have your name?
<b>Patient</b>	[Name]
<b>Front Office</b>	Thank you, [Name]. How did you hear about us? (Log this in tracking system)
<b>Patient</b>	I saw an ad online.
<b>Front Office</b>	<p>Thanks for letting us know! We've been serving the [area] for XX years and are excited to offer KeraFactor®, a drug- and hormone-free treatment that uses customized growth factors to restore scalp health and promote fuller, healthier hair.</p> <p>We offer both quick, no-downtime in-office treatments and take-home products to support long-term results. It's safe, effective, and suitable for both men and women of all skin types.</p>
<b>Patient</b>	Does the treatment hurt?
<b>Front Office</b>	Not at all. Most patients find the experience very comfortable—there's no need for numbing, and you can resume normal activities immediately afterward.
<b>Patient</b>	How long does each session take?
<b>Front Office</b>	Each treatment takes about 30 minutes. The full protocol is six sessions, spaced 4 to 6 weeks apart. Are there any specific concerns you're hoping to address?
<b>Patient</b>	[Mentions concern]



<b>Front Office</b>	That's something we treat often, and patients typically see visible improvements by the third treatment, with full results developing 3 to 6 months after completing the series – especially when combined with at-home care.
<b>Patient</b>	How much does it cost?
<b>Front Office</b>	<p>It depends on your needs, so we recommend a complimentary consultation with our KeraFactor® specialist. They'll do a quick scalp assessment and go over pricing and the right treatment plan for you.</p> <p>We offer consults on [insert days]. Is there a day that works best for you?</p>
<b>Patient</b>	[Selects day]
<b>Front Office</b>	Perfect—how about [Time] or [Time]?
<b>Patient</b>	[Selects time]
<b>Front Office</b>	Great! You're booked for [Day] at [Time]. Can I confirm your phone number and email?
<b>Patient</b>	[Provides info]
<b>Front Office</b>	We look forward to seeing you! Don't hesitate to reach out if you need anything before your appointment.