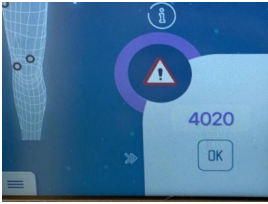



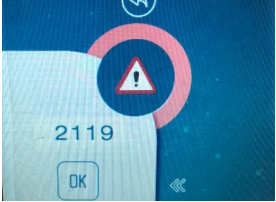




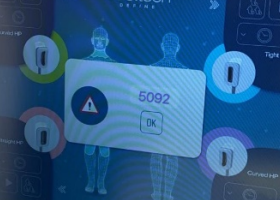
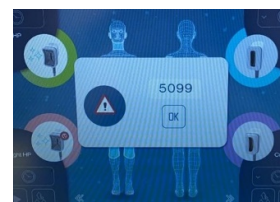
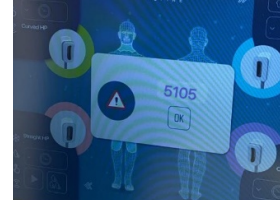
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Trouble Shooting Guide

Trouble Shooting Guide

Error code	Cause	Solution
1017, 2018, 3019, 4020 	Maximum number of re-suctions exceeded	<ul style="list-style-type: none"> Press the “OK” button on the screen. Clean the deposit tank and the handpieces.
1025, 2026, 3027, 4028 	Low flow in handpiece	<ul style="list-style-type: none"> Press the “OK” button on the screen. Check and refill the coolant.
1046, 2047, 3048, 4049 	Communication error with RFID	<ul style="list-style-type: none"> Press the “OK” button on the screen. Rescan the RFID. Hold cool gel pad steadily during the scanning process. If the issue is not resolved, restart the device and the procedure.
1087, 2088, 3089, 4090 	Communication Error with handpiece	<ul style="list-style-type: none"> Press the “OK” button on the screen. Unplug and reconnect the handpiece to the port again.
1118, 2119, 3120, 4121 	No temperature change in the handpiece	<ul style="list-style-type: none"> Press the “OK” button on the screen. Contact Distributor or Cocoon Medical Engineer

Trouble Shooting Guide

Error code	Cause	Solution
1146, 2147, 3148, 4149 	Vacuum Circuit Obstructed	<ul style="list-style-type: none"> • Press the “OK” button on the screen. • Clean the deposit tank and the handpieces
5024 	High Room Temperature	<ul style="list-style-type: none"> • Press the “OK” button on the screen. • Check the room temperature. If it is higher than 30°C, lower down the air conditioning
5092 	Emergency Button Pressed	<ul style="list-style-type: none"> • Press the “OK” button on the screen. • Check and release the emergency button
5099 	Room Temperature Low	<ul style="list-style-type: none"> • Press the “OK” button on the screen. • Check the room temperature, if it is lower than 5°C, tune up the air conditioning
5105 	Not recognized handpiece	<ul style="list-style-type: none"> • Press the “OK” button on the screen. • Unplug and replug the handpiece again

*** If it keeps showing the error and cannot be fixed, please contact distributor or Cocoon Medical Engineer.

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